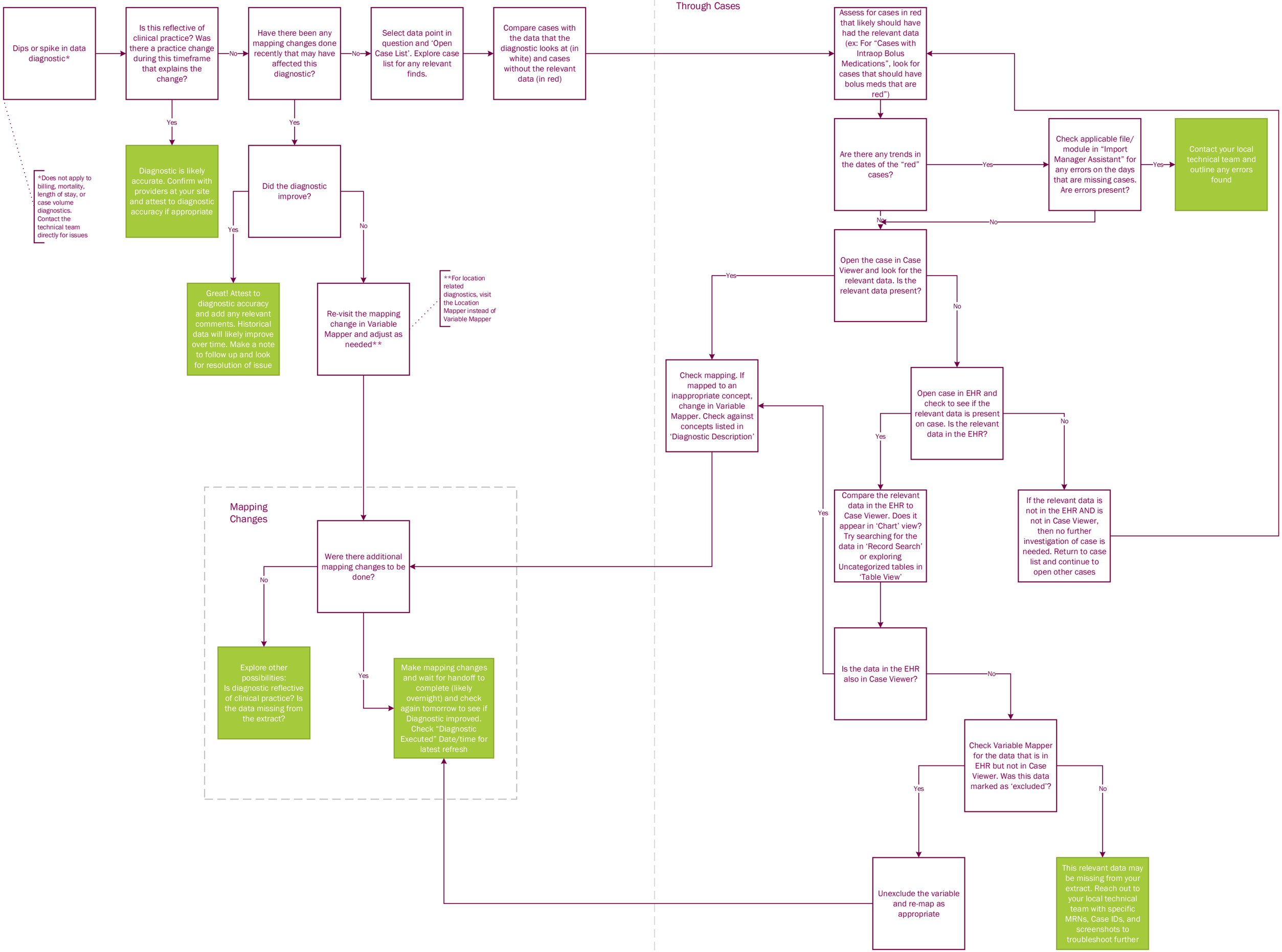Data Diagnostics Troubleshooting Guide